

Privacy Policy



vlom.com

VLOM LTD.

Privacy Policy

As part of our daily business operations, we collect personal information through our website [www.vlom.com](https://vlom.com) (<https://vlom.com>), other Vlom websites, widgets, mobile applications, and other platforms (collectively referred to as the "Site"). This Privacy Policy is applicable to international data protection laws and to the personal data about each authorized representative of the Client about other persons or entities collected in the course of providing our services.

We obtain and collect information you provide directly to us. This may be when you register for an account with us, participate in any interactive features of our services including contests and promotions, make a purchase, ask for assistance or customer support, or when you communicate with us through our site or through third-party platforms and sites.

If you sign up or register for an account or services with Vlom, we shall collect the basic information you provide directly or otherwise, including your name, email address, and phone number. Such information will be used to create, maintain, and access your account with us, and to be able to contact you about your account and other services we offer.

Once you have registered an account with us, we will request for additional information to build and complete your portfolio that will be used in the course of your trading. The information we will request may include your date and place of birth, country of origin and residence, nationality, citizenship, residency status, government-issued identification number, Tax I.D., and further information about your experience in trading, investing, financial objectives, occupation and employer, source of income and annual income, investment portfolio, and other details or questions as may be required to complete your portfolio. This information may be used to determine the suitability and appropriateness of the services we offer to you. For further identification of identity, we require our Clients to provide copies of identification documents, such as passport, residency, license, national identity card, utility bill, bank statement, and such other documents as may be required in order to comply with our regulatory obligations and to verify your identity. We will use the information and documentations in your profile to:

- Verify your identity and conduct checks as required by applicable laws and regulations, including our Know Your Customer and Anti-money Laundering Procedures, checks for fraud, sanctions, and politically exposed person;
- Contact you on matters related to your account, including to request additional information or documentation;
- Notify you regarding the status of your account;
- Provide you with updates and notices related to your account, including general updates, market updates, and other marketing materials and services we offer;
- Align our offered products and services through our site to assess your credit risk, and perform any suitability assessments for using high-leveraged trading services;
- Set up security measures to secure your account, including without limitation, two-factor authentication.

Official Clients of Vlom can invite their contacts to register an account with us. We only collect information of individuals that our Clients choose to invite to join Vlom, and the information provided to us will be used to invite the individual at the request of the existing Client of Vlom.

When you use or access our site and services, we automatically collect your log information including the pages you visit and time of your visit, your IP address, and other network identifiers, and the referral page prior to your access to our site. We also collect your device information such as the type of browser and mobile device you use, the app version, and mobile network identification. Your device may also ask permission to enable your location settings, which, if you enable, we may collect, including the precise location of your device. We record activities of users on our website, including any posted content, logged account details, transaction information including the amount and currency of deposits and withdrawals.

You acknowledge that we use "Cookies" and other software such as web beacons that also automatically collects data information. Cookies are small pieces of data sent from our site and stored to your browser when you access our site that will help us improve our services and your use and experience. This also helps our campaign effectiveness, and to see which areas and features of our services have the most count visits and which ones are the best used.

The information we have collected from you may be used to provide you the appropriate services and to maintain and improve them. We may also use such information to administer and verify your account, including complying with our regulatory and other legal obligations. All provided information also helps us monitor any posts and activities, including potential abuse of our services and identifying illegal activities. You understand and accept that the information we collect from you may also be used as admissible proofs for investigations, legal proceedings, and in compliance with court orders. You agree that we may also use the information for reference in case of complaints and disputes resolution.

In terms of information disclosure, we will not disclose any collected records and information except for business purposes among the Company, subsidiaries, and affiliates including our service providers and financial institutions. You acknowledge that we may also disclose your information in response to a request for information in accordance with, or as required by any applicable law or legal process. This includes lawful requests by public authority and to meet national security or law enforcement requirements.

If a Client intends to obtain any information of another Client, a formal written request must be sent to our email address, indicating a valid and clarified reason to obtain such information subject to our approval. We reserve the right to reject or cancel any request of obtaining information or record.