

# Know Your Customer Procedure



[vlom.com](https://vlom.com)

## VLOM LTD.

### Know Your Customer (KYC) Procedure

Our KYC procedures and conditions are in accordance with the applicable laws and regulations of our jurisdiction which requires financial institutions to conduct identity verifications for the users of our services. We have implemented procedures that all users of Vlom must strictly comply with in order for us to provide you our services. This procedure also aims to prevent any illegal activity within our properties including money laundering.

You, as our client, acknowledge and accept that we will be collecting particular details and personal information from you, including the required documentations described hereinafter. You understand and agree that you are obliged to comply with the submission of the following information and documentations as part of the use of our services.

Basic information will be provided upon your registration in opening an account with us. The basic information includes your full name, date of birth, country and address, contact number, and email address. We may also ask for your occupation, financial capabilities, trading experience, and source of income to ensure that our services are appropriate and suitable for you. These additional set of information may be obtained after you have registered with us. Moreover, you acknowledge that we may obtain and collect certain information as obliged by our affiliated banks and PSPs upon registration or upon initiating any financial transaction in your trading account.

You understand and agree that you will submit and complete certain documents to certify your identification and use of our services. In compliance with such procedure, you must submit copies of, without limitation, **A.)** your proof of identification, suchlike a government-issued ID, passport, or driver's license; **B.)** your proof of address or residence, suchlike a bank statement, residential certificate, government-issued lease contracts, or utility bill not older than 6 months; **C.)** and copy of the credit card or debit card if such was used for any financial transaction. If you used a credit card or debit card, you must submit its front copy according to the instruction of your country or state legislation in displaying card numbers. You must also submit the back copy with its CVV covered, and the card numbers covered similar to how the front copies were.

Submission of documents can be uploaded to your Vlom account or can be sent to our official email address. You acknowledge that we will only accept documents in the formats of JPG/JPEG, PNG, and PDF without password protection.

All document copies must be clear and legible. You must ensure that the information and document copies you provide us are correct, accurate, and complete. Furthermore, you acknowledge that if the documents you submit are suspected or proven to be forged, we reserve the right to take legal action against such occurrence.